CAT CARE AND ENRICHMENT VOLUNTEER

Department: Shelter **Reports to:** Shelter Programs Coordinator | Kennel Manager

LOCATION(S):

PetSmart Women's Animal Center 7422 Bustleton Ave 3839 Richlieu Road Philadelphia, PA 19152 Bensalem, PA 19020

Our cat volunteers work with our cats to give them attention and a playtime in their cages as well as perform positive reinforcement training with the cats that most benefit from it. Volunteers spend 15 minutes or so with each animal, making sure they have clean water, food, and unsoiled linens, and spending a little time petting and playing with them. Keeping our staff informed about any medical or behavioral concerns is also hugely important.

ESSENTIAL DUTIES AND RESPONSIBILITIES

A cat enrichment volunteer will be responsible for the actions below at minimum; other duties may be assigned.

- Treats all animals with respect and compassion at all times without exception.
- Follows procedures to access and handle cats in a safe manner to protect the safety of the animal as well as the person handling it.
- Maintains a friendly and cooperative demeanor with staff, fellow volunteers, and the public.
- Supervises cats at all times during interactions.
- Make a regular commitment so that the program can be successful
- Reports any medical or behavioral issue to the proper staff member.
- Stocks supplies and performs other duties as requested by shelter managers.
- Observes animal behavior and body language; report any changes through proper procedures.
- Transfers animals to and from cages/kennels as appropriate.

QUALIFICATIONS

To perform this role successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required.

- Basic knowledge of cats and their behavior.
- Must follow safety standards and procedures and work to ensure a safe environment for animals, the public, other volunteers, and employees.
- Must maintain a consistent, pleasant and non-judgmental demeanor with staff, volunteers, other agencies and the public.
- Must be able to lift and handle animals, including animals up to 20lbs.
- Must attend an information session, and a cat handling orientation.
- Preferred but not required: attend a positive reinforcement training seminar.